Hello <customer name>,

We are sorry for your inconvenience. The replacement of controls is necessary, due to the fact that we want to offer better products to our clients.

Of course we are going to continue supporting the older versions of these controls for adequate amount of time.

If you are experiencing any problems with them feel free to contact us for assistance and we will do everything we can to help you.

Regards,

<my name>

Hello <customer name>,

We are sorry that you feel that way. If you could input the bugs you have encountered in our bug tracker our teams will do everything they can to fix them as soon as possible.

In the meantime, if you could describe the bugs and problems you are experiencing, we will be happy to help you an adequate solution or a workaround.

Regards,

<my name>

Hello <customer name>,

We are sorry for the inconvenience, but the standard response time for our tickets is 24 to 72 hours.

At the momenta I don’t have a solution for your problem, but I can offer you a workaround, which is **very dirty and risky**, but it’s the only one I can offer you at this time.

I will do everything I can to find a better solution and contact you as soon as possible.

I hope this information helps. I will be glad to assist you further.

Regards,

<my name>

Hello <customer name>,

The problem that you are experiencing is not related to RadRichTextBox, but rather to Silverlight itself. Sadly you can’t save a file on the client without using the SaveFileDialog due to Silverlight limitations.

If you are interested you could look here, and here for more information on the matter.

I hope this information helps. I will be glad to assist you further.

Regards,

<my name>

Hello <customer name>,

The reason we are have not added future X is that we want make it as good as possible for our clients and due to its complexity its taking a bit more time than usual.

At the moment we are at the final stage of its development, so if everything goes to plan you should have a working future in the next release.

I hope this information helps. I will be glad to assist you further.

Regards,

<my name>

Hello <customer name>,

Thank you for your question.

To be honest both products have their strengths and weaknesses, so it depends on what you need. Choose our products we can offer you – this, and this, and this.

I hope this information helps. I will be glad to assist you further.

Regards,

<my name>